

MEETING DATE: 10/1/2024

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1406, Approving a Water and Wastewater Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1406, approving a water and wastewater leak adjustment request for Francis Collier in the amount of \$49.02.

SUMMARY: The City has received notice from Frances Collier, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about August, 29, 2024, the Utilities Divsion obtained electronic reads of water usage for the month of August. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the August billing cycle, Frances Collier had started the cycle with a read of 968 and finished the August cycle with a read of 974, which resulted in consumption of 12,500 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Frances Collier has provided proof of repair/maintenance of the toilet leak which caused the high usage during the August billing cycle.

If approved, the leak adjustment would issue a credit of \$49.02 Frances Collier's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

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FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$49.02.

ATTACHMENTS:

- \Box Ordinance
- \boxtimes Resolution
- □ Staff Report

☑ Other: Repair Documentation

- □ Contract
- □ Plans
- □ Minutes

RESOLUTION 1406

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST FOR FRANCIS COLLIER IN THE AMOUNT OF \$49.02

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Frances Collier, a residential utility billing customer with account 05-001960-00, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$49.02.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$49.02 shall be credited to account 05-001960-00 of residential utility billing customer Frances Collier.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 1st day of October, 2024.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: _	Frances Collier
Utility Service Address: _	204 Owens Ave
Utility Account Number:	05-001690-00

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$49.02 at the Board of Alderman meeting on 10/1/2024.

Upon resolution by the Board of Alderman, I, <u>Frances Collier</u>, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

rces Collier

Customer's Signature



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: Frances Collier Utility Service Address: 204 Owens Ave Utility Account Number: 05-001960-00

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons):\$10.40Average monthly water usage for this property:400 gallons

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$6.21

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.
If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater use

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons):\$8.84Average monthly wastewater usage for this property:400 gallonsWas the leak inside or outside the home:insideWas the wastewater billed winter average or actual usage:winter average

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1		
Original Water Bill Amount		Original Water Bill A
12,500 gallons @ 10.4 per 1,000 gallons =	130.00	ga
Adjusted Water Bill Amount		Adjusted Water Bill
800 gallons @ 10.4 per 1,000 gallons =	8.32	0 ga
+ 11,700 gallons @ 6.21 per 1,000 gallons =	72.66	+ 0 ga
	80.98	
Water Discount =	49.02	
Original Wastewater Bill Amount		Original Wastewater
400 gallons @ 8.84 per 1,000 gallons =	3.54	0 ga
Adjusted Wastewater Bill Amount		Adjusted Wastewate
400 gallons @ 8.84 per 1,000 gallons =	3.54	0 ga
Wastewater Discount =	0.00	

MONTH 2 (if applicable)		
Original Water Bill Amount		
gallons @ 10.4 per 1,000 gallons =	0.00	
Adjusted Water Bill Amount		
0 gallons @ 10.4 per 1,000 gallons =	0.00	
+ 0 gallons @ 6.21 per 1,000 gallons =	0.00	
	0.00	
Water Discount =	0.00	
Original Wastewater Bill Amount		
0 gallons @ 8.84 per 1,000 gallons =	0.00	
Adjusted Wastewater Bill Amount		
0 gallons @ 8.84 per 1,000 gallons =		
Wastewater Discount =	0.00	

Total Discount = 49.02

Updated with 11/1/2023 Rates

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